



Craiglea Lodge, Mossblown, Ayr, KA6 5AZ.

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## RENTAL TERMS & CONDITIONS

The rates of hire, delivery and collection will be specified in writing in the form of a quotation. Verbal estimates may be given as a guide only and may be varied in writing at a later date.

Frosty Fridge Trailers reserve the right to remove refrigeration from hire if the customer fails to meet the payment terms specified in the quotation.

The period of hire commences on the day that the refrigeration leaves our site and continues until the unit is off hire: both days being included in the period of hire.

The trailer must be sited on a flat & level hard standing base provided by the customer. If the trailer is to be situated in a building or marquee, then adequate ventilation must be available to maintain an ambient temperature of no more than 22 degrees centigrade.

**The mains power socket must not be more than 12 metres from the unit using a 13amp cable or 25 metres from the unit using a 16amp cable. Failure to observe this condition may result in damage to the unit which will be charged to the hirer.**

All units are cleaned and checked prior to the date of hire. The hirer must monitor the temperature on a regular basis and any significant change should be notified to Frosty Fridge Trailers immediately.

Breakdowns are covered by the manufacturers' service agents who provide 24 hour back up and the cost is covered by Frosty Fridge Trailers provided that the hirer has adhered to the terms and conditions of the hire. The hirer must not attempt to repair the unit without prior permission from Frosty Fridge Trailers.

**There is a £1000 insurance excess on every claim relating to damage or theft of the trailer which the hirer is liable to pay. We do not accept any liability for loss of contents under any circumstances therefore the hirer must ensure that the contents are insured.**

The hirer must ensure that there is adequate ventilation around contents to ensure that the temperature is evenly maintained. Contents to be stored must be food safe and free from contamination.

The unit is designed as a holding room, therefore contents entering the chiller must be between +5°C to +10°C or 0°C to -20°C. It is the hirer's responsibility to ensure that all temperature criteria are adhered to.

The door must only be opened to allow access and the strip curtains be allowed to hang over the entrance to the doors. Leaving the doors open for long period will cause large fluctuations in temperature and this in turn will cause the fridge to block or ice up. Any refrigeration malfunction/damage/breakdown/misuse must be notified to Frosty Fridge Trailers immediately and we will arrange for an engineer to assess/repair the problem as soon as possible.

The trailer must not be towed or moved without any prior consent. All trailers are fitted with anti-theft devices at the time of delivery. Any loss or damage of these items will be charge for. Keys @ £10.00, Wheel Clamps @ £100.00, Hitchlocks @ £75.00.

We do not insure hirers to tow our trailers. Please ensure that you have fully comprehensive insurance to tow a trailer. Documentary proof will be required.

**Under no circumstances is the hirer allowed to:**

- Alter or modify the unit and its associated equipment
- Remove the refrigeration and its associated equipment
- Deny access to Frosty Fridge Trailers to the unit
- Sub-let, re-hire or sell the unit or its associated equipment

**The Customer must:**

- Maintain the refrigeration trailer and its associated equipment in the condition in which it was delivered
- Maintain regular cleaning rotas as per environmental health regulations

**If the unit is returned in a dirty condition then a £50.00 cleaning charge will be made.**

**Frosty Fridge Trailers reserve the right to charge 5% over bank base rate on all overdue accounts.**

The hirer is responsible for all accidental damage and will cover all consequential losses as a result. The hirer shall also fully and completely indemnify in respect of all claims for any reason whatsoever for injuries to persons or property caused by, or in conjunction with, or arising from the refrigeration and/or associated equipment and in respect of all costs and charges in connection herewith.

Whilst every effort is made to provide the customer with refrigeration equipment as quoted on the day and time requested, Frosty Fridge Trailers cannot be held responsible for delays due to incidents beyond our control i.e. Non payment of accounts, serious traffic delays, breakdown of delivery vehicle, inclement weather or acts of God.

**PAYMENT TERMS: PAYMENT IN FULL PRIOR TO OR ON COMMENCEMENT OF RENTAL PERIOD OR AS PREVIOUSLY AGREED WITH FROST FRIDGE TRAILERS.**

NB: IT IS ABSOLUTELY VITAL THAT THESE REFRIGERATION TRAILERS ARE NOT RUN ON MORE THAN 12 METRES OF 13 AMP CABLE OR 25 METRES OF 16 AMP CABLE. IF THEY ARE THE RESULTING VOLTAGE DROP WILL CAUSE UNIT DAMAGE AND THE REPAIRS ARE CHARGEABLE TO THE HIRER.

**I have read and understood the terms and conditions above:**

<b>NAME</b>	
<b>COMPANY</b>	
<b>POSITION</b>	
<b>DATE</b>	